

R5 Complaint Tracking Form

To record a complaint, fill in all applicable fields below - including follow-up information. If you wish to forward to another person for follow-up, click on one of the forward buttons. Otherwise, click on the Save Complaint Only button.

To populate the Person Taking Complaint and Follow-Up Person - EPA fields, click on the book icon next to the field and choose the name from the directory (or enter the last name, first name directly in the field).

General Information

Complaint Open/Closed	Closed	Source of Complaint	EPA Web Page
Person Taking/Recording Complaint	Howard, Donna	Complaint Date	10/18/2018
Nature of Complaint: (Choose one or more)	<input checked="" type="checkbox"/> Air Quality/Indoor Air		

Complainant Information

Complainant Name	Non-responsive	Does complainant wish to be anonymous?	<input type="checkbox"/> Yes
Complainant Address		Complainant City	
Complainant State:		Complainant Zip Code	
Complainant Phone	Non-responsive	Complainant Email Address	Non-responsive

Information Regarding Company/Person Complained About

Company or Person Named in Complaint	FY19-178042-3714-CV, MAT ASPHALT LLC		
Company/Person Address	2055 W. Pershing Avenue		
Company/ Person City	Chicago	Company/Person State	IL
Company/ Person Zip Code	60609		
Company/ Person Phone		Company/Person Email Address	

Details of Complaint

As I walked outside this morning it was as if I was hit in the face with a very strong smell of asphalt/petroleum. It was one of the strongest smells this morning. The weather was about 40 degrees F, no wind, and no clouds. It made me want to go back inside immediately.

Save or Forward

**Follow-Up Persons -
EPA**

Enter EPA names to
the right and click on
button to forward.

**Follow-Up Persons -
Outside EPA**

Enter email addresses
to the right,
separated by
semicolons, and click
on button to forward.

**Follow-Up
Division(s):**
☒ ARD
Response Information**Details of Response**

IEPA already received a complaint. NFA AW

**Date Most
Current Action Taken**

10/18/2018

Attachments**Attachments****Record Information****Forwarding History**

FIELD TO BE CREATED HERE.

**Follow-Up Person
(old field from pre-
Nov 2018)**

Wagner, Anna

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